Quality Policy



Customer

We aim to achieve excellent quality with the assistance of qualified employees, by using qualified suppliers and also through our own efficient production processes in a way that we become the best possible partner for our customers. We put our customers' requirements and expectations into practice and thus guarantee full customer satisfaction by meeting all their demands.

Management

The Management motivates the employees in a way that they achieve best performances and also develops an open atmosphere with the employees on a partnership basis to work responsibly along the company guidelines.

Employees

Our employees are our best and most important asset. We develop our employees' abilities and encourage them by offering extensive training measures which are not only directed all around their work place but are designed to promote the involvement, creativity and motivation in order to further their performance.

Head of Management

The Head of Management ascertains that the management system achieves its intended results. Should any deviations occur, errors and error causes will be analysed by appropriate measures during a continuous improvement process, and rectified or reduced to an acceptable minimum.

The top management also guarantees that all legal and other demands are implemented. The Head of Management and the management leadership commit to plan, carry out and evaluate the effectiveness of required measures and activities in respect of the risk management dealing with chances and risks.

• Products and Services

Our objective is to remain a powerful partner for the most varied branches of industry by offering relevant products and services that comply with the current state-of-the-art technology.

Continuous Improvement

The rules of continuous improvement to optimise all operational processes determine our activities. Every employee is responsible for the quality of his work. The top management and all employees continuously improve all processes to further develop quality, productivity and renovations.

Efficiency

The planned structure of expenses that is based on optimised and efficient production processes will increase our efficiency and successfully improve our market position as powerful partner for our customers.

Environment and Community

We contribute to encourage a sustainable social development and promote growth by our activities. We maintain and protect our surroundings by observing our general guidelines in respect of environment and health and safety at work protection.